

10 Questions to Ask Before Choosing a Phone-Free Solution Partner

Not all phone-free solutions are created equal. Schools need a partner who can help with policy, logistics, and long-term success — not just sell a product. Use this checklist to evaluate providers before making a decision.



CHECKLIST

- ☐ **1. Does the solution align with our district's policy goals?**
Every school's rules differ (bell-to-bell, class-only, all-day). Ask whether the provider supports flexible implementation models.
- ☐ **2. How is accountability tracked?**
Are there tools to monitor compliance (bag assignment, damaged/lost devices), or is everything left to teachers to manage?
- ☐ **3. What training and rollout support is included?**
Look for onboarding for administrators, teachers, and staff — not just “how to use the product.”
- ☐ **4. How is parent communication supported?**
Will families clearly understand the policy and know how to reach students in emergencies?
- ☐ **5. How durable and tamper-resistant is the solution?**
Ask about replacement rates, warranty terms, and whether there are deterrents for tampering.
- ☐ **6. How scalable is the system?**
Can it handle a single school, or an entire district with thousands of students?
- ☐ **7. What data or insights are available?**
Does the provider offer real-time compliance data, reports, and district-wide visibility — or is it manual tracking only?
- ☐ **8. How are exceptions (medical, IEP/504, emergencies) managed?**
A strong solution supports flexibility without undermining the overall policy.
- ☐ **9. What ongoing support is offered after launch?**
Is there dedicated customer support, training refreshers, or app updates to keep things running smoothly?
- ☐ **10. What sets this provider apart?**
Look for unique value adds. For example, Generation Faraday's management app tracks compliance, serial numbers, and district-wide trends — a capability no other provider offers.